

# C2C Agri Marketplace

## QA Test Case and Bug Report Portfolio Sample

Project Type	Agriculture marketplace website
Prepared By	QA Tester
Date	18/04/2026
Environment	Windows 11 / Chrome / Desktop
Document Type	Manual QA test case and bug report sample

Coverage	20 test cases across homepage, navigation, forms, authentication, product sections, and reporting flows
Defect Reporting	17 bug entries with severity, priority, status, and linked test references
QA Focus	Functional validation, UI behavior, navigation checks, form validation, and user-flow consistency

## Test Cases

Representative manual QA test cases prepared for an agriculture marketplace website.

TC ID	Module	Test Case Title	Steps	Expected Result	Actual Result	Status	Pri.	Sev.	Bug ID
TC_001	Homepage	Verify homepage loads successfully	Open browser; navigate to site.	Page loads within 3 sec with all elements visible	Page loaded within 3 sec with all elements visible	Pass	High	Minor	
TC_002	Homepage	Verify phone number and email in header are clickable hyperlinks	Open homepage; locate phone and email; click both contact items.	Phone opens dialer; email opens mail client	Both are static text with no link behavior	Pass	Medium	Minor	BUG_001
TC_003	Navigation	Verify all nav menu links work	Click each menu item and verify correct page opens.	Each link navigates to correct page	Each link navigates to the correct page	Pass	High	Minor	
TC_004	Homepage	Verify cart page is not accessible without login	Open site as guest; click CART icon; observe page behavior.	Redirect to login or show login prompt	Cart page loads without authentication and displays empty cart state	Fail	Medium	Minor	BUG_002
TC_005	Enquiry Form	Verify name field rejects numeric input	Enter numeric/mixed values in first and last name fields; submit.	Name field should show alphabet-only validation error	Numbers are accepted without validation error	Pass	High	Minor	BUG_003
TC_006	Home Page Banner	Verify Wholesale Solution button navigation	Open homepage banner and click Wholesale Solution button.	User should be redirected to Wholesale Solutions page	User is redirected to About Us page instead	Pass	High	Minor	BUG_004
TC_007	Product Section	Verify product links under What We Export section	Scroll to export products and click any product.	User should open valid product/category detail page	User is redirected to 404 Page Not Found	Pass	High	Minor	BUG_005
TC_008	Product Carousel	Verify carousel navigation arrows	Click forward and backward carousel arrows.	Carousel should move to next/previous products	Carousel remains static	Pass	High	Minor	BUG_006
TC_009	Export Products	Verify correct product mapping	Click product and compare selected product with detail page.	Product details should match selected product	Displayed product details do not match selection	Fail	High	Minor	BUG_007
TC_010	Seasonal Products	Verify seasonal product navigation and availability	Click seasonal item and check redirected product page.	Relevant products should be displayed	Page loads but no products are shown	Pass	High	Minor	BUG_008
TC_011	Map Section	Verify transportation path alignment on map	Scroll to map section and compare route line with markers.	Route should align with map markers	Route line appears misaligned	Pass	Low	Minor	BUG_009
TC_012	Wholesale Hub	Verify login persistence from homepage dashboard link	Log in; navigate homepage; click Login Dashboard.	User should open dashboard without logging in again	User is redirected to login page again	Pass	High	Minor	BUG_010
TC_013	Testimonials	Verify testimonial carousel navigation arrows	Click forward and backward testimonial arrows.	Testimonials should change on navigation	Testimonials remain static	Pass	Low	Minor	BUG_011
TC_014	Knowledge Hub	Verify article navigation	Click any Knowledge Hub article/post.	User opens corresponding article/detail page	User is redirected to correct page	Pass	High	Minor	
TC_015	Authentication	Verify login behavior when already authenticated	Log in; observe profile state; click Login in header.	Show dashboard/profile or account options	Login page opens again despite active session	Pass	High	Major	BUG_012
TC_016	Newsletter	Verify newsletter subscription by button and Enter key	Enter sample email; click Subscribe; repeat using Enter.	Show success/error message without unnecessary reload	Button does nothing; Enter reloads page	Fail	Low	Minor	BUG_013
TC_017	Header Menu	Verify Our Process dropdown behavior	Hover and click Our Process menu item.	Dropdown should open on hover or click as designed	Dropdown opens only on click	Pass	Low	Major	BUG_014
TC_018	Process Flow	Verify process-flow performance and connector alignment	Open process page; observe loading and connector lines.	Page loads smoothly and connectors align	Page feels laggy; connector lines misaligned	Pass	Low	Minor	BUG_014
TC_019	Contact Form	Verify Name field validation	Enter numeric values in Name field and submit.	Numeric input should be blocked with validation	Numeric input is accepted	Pass	Low	Major	BUG_015

TC ID	Module	Test Case Title	Steps	Expected Result	Actual Result	Status	Pri.	Sev.	Bug ID
TC_020	Contact Form	Verify Thank You page company information	Submit contact form and inspect Thank You page.	Thank You page should show approved company details	Page displays placeholder company, address, phone, and email	Fail	High	Minor	BUG_016

## Bug Report

Issue log showing defect title, linked test case, severity, priority, current status, and ownership.

Bug ID	TC Ref	Module	Bug Title	Severity	Priority	Status	Assigned To
BUG_001	TC_002	Homepage	Phone number and email in header are not clickable hyperlinks	Minor	Medium	Open	Dev Team
BUG_002	TC_004	Homepage	Cart page accessible without user login	Major	High	Open	Dev Team
BUG_003	TC_005	Enquiry Form	First Name field accepts numeric and special characters	Minor	High	Open	Dev Team
BUG_004	TC_006	Home Page Banner	Wholesale Solution button redirects to incorrect page	Minor	Medium	Open	Dev Team
BUG_005	TC_007	Product Section	Product links lead to 404 Page	Major	High	Open	Dev Team
BUG_006	TC_008	Product Carousel	Carousel navigation buttons not functioning	Minor	Medium	Open	Dev Team
BUG_007	TC_009	Export Products	Product cards open incorrect product detail pages	Major	High	Open	Dev Team
BUG_008	TC_010	Seasonal Products	Seasonal links redirect to empty product pages	Major	Medium	Open	Dev Team
BUG_009	TC_011	Map Section	Transport route line is misaligned on map	Major	Low	Open	Dev Team
BUG_010	TC_012	Wholesale Hub	Logged-in user is prompted to log in again	Major	Medium	Open	Dev Team
BUG_011	TC_013	Testimonials	Testimonial carousel arrows not functioning	Minor	Low	Open	Dev Team
BUG_012	TC_015	Authentication	Active user is sent to login page again	Major	Medium	Open	Dev Team
BUG_013	TC_016	Newsletter	Subscribe button non-functional; Enter reloads page	Minor	Low	Open	Dev Team
BUG_014	TC_017	Header Menu	Our Process dropdown does not open on hover	Minor	Low	Open	Dev Team
BUG_015	TC_018	Process Flow	Process page lag and connector misalignment	Minor	Low	Open	Dev Team
BUG_016	TC_019	Contact Form	Name field accepts numeric values	Minor	Low	Open	Dev Team
BUG_017	TC_020	Contact Form	Thank You page displays placeholder company details	Minor	Low	Open	Dev Team